

Setting up your Xplor Account for the first time

1 Check for an invitation email in your Inbox and select **Create Account**.

2 Click **Create Account**.

3 Tap **Password**.

4 Enter **Mobile Number**.

5 Enter **Account Pin**.

6 **All Done!**

1 Welcome
Hi Wilma,
Your childcare centre Bedrock ELC 1 is using Xplor for parents. Xplor allows you to see photos and videos of your child's learning, monitor health, manage bookings, and use contactless sign-in & out.
Create Account
What's next?
GET XPLOR HOME
Download the Xplor Home app once you've created your account to access all of our great features for families.
Download on the App Store | GET IT ON Google Play
SECURELY SIGN IN AT CARE
Learn to sign in your child with the Home app or using the Xplor Hub

2 Welcome to Xplor
We are always super excited to welcome new users to Xplor and Bedrock ELC 1.
We will now take you through a few simple steps to verify your email and set up your new account.
Create Account
I already have an account

3 Create Password
Password
Repeat Password
Strength: Good
8 characters
passwords-don't-match
Next

4 Enter mobile number
This mobile number will be used to log into the Xplor Hub.
Mobile
0400000000
invalid phone number
Next

5 Create Account Pin
Your four digit PIN can be used with your phone number to sign into Xplor.
Pin
Repeat Pin
4-digits
pins-don't-match
Next

6 Welcome Wilma
You are now a proud new member of Bedrock ELC 1. For all future logins please use the email below.
Email
xploruser123+wilmaf@gmail.com
Finished

2

LOGGING IN

Now that you have set up your account with Xplor and your service, you are now ready to log in to either the Home App and Home Web!

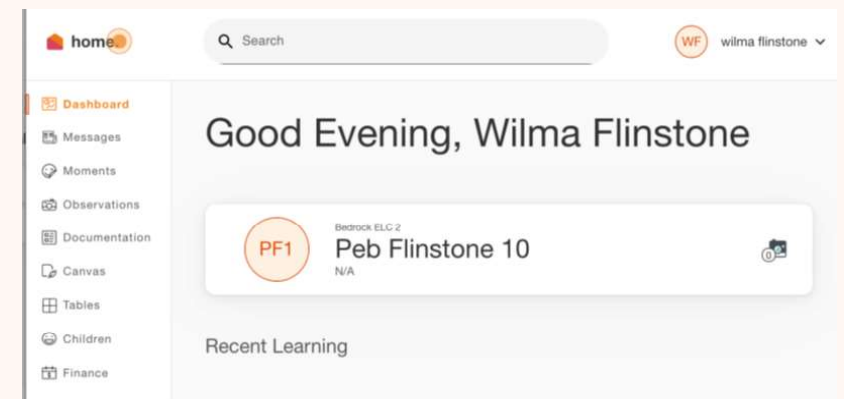
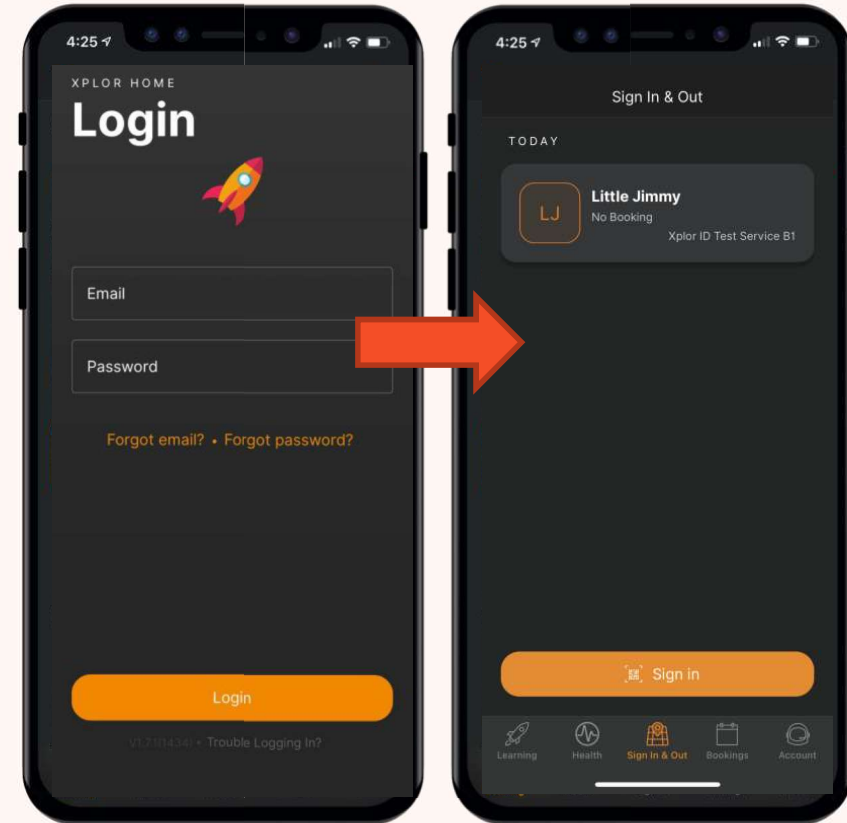
- 1 Download the **Home App** via the Google Play Store or Apple Store.



- 2 Login using your **Email & Password**.

- 3 **All Done!**

- 4 You can also log in any time on the Parent Home Web platform by going to **home.myxplor.com**.




Already have an Xplor account?



- 1 Check for an invitation email on Monday in your Inbox and select **Create Account**.
- 2 **All Done!** The system will automatically detect if your email address is currently registered with Xplor and will automatically merge your accounts together!

XPLOR
Welcome



1

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×

Welcome Wilma



2

You are now a proud new member of Bedrock ELC 2. For all future logins please use the email below.

Email

Finished

Invite family and/or friends to pick up and drop off your child

How to invite a Hub Guest via the Home App

1. Open up the **Home App**.
2. Click “**Account**”.
3. Click the “**Hub Guests**” menu item.
4. Click the ‘+’ icon in the top right corner of the page.
5. Enter Hub Guest **name** and **email** and click “**Send Invite**”.

Hub Guest Steps

1. Hub Guest will receive an email to **create password** once you have sent an invite..
2. Hub Guest to follow the prompts from the email.

Hub Guest sign in options

Hub Guests can sign your child in using the two options below.

Option 1: Use Mobile Number and PIN

Option 2: Email and password

Note: Hub Guests do not have access to the Home App.

