



ANNUAL REPORT

2015-2016

Inspire, Grow and Strengthen Community

TABLE OF CONTENTS

Contents

2015-2016 Management	1
Chairperson's Report	2
Treasurer's Report	3
Financials	4
Manager's Report	6
Children's Services Report	7
Strategic Priorities	8
Highlights	9
Centre User Groups	12
Centre Programs and Workshops	15
Children's Services	19
Community Open Day	23
Volunteers	25
Customer Perception Survey Results	26
Partnerships	27
Partners	29

2015-2016 MANAGEMENT

2015-2016 Management

MANAGEMENT COMMITTEE

Chairperson	Clory Carrello
Vice Chairperson	Raj Paul
Secretary	Sharon Tourtouris
Treasurer	Samara Jelinek
Committee members	Anna Agnew Kelly Brown Kerry Fryers Joni Gephart Ann Gerlach Amanda Wright

STAFF TEAM

Manager	Samantha Williams
Children's Services	Joanne McGillivray
Finance/Admin	Julie Taylor
Educational Leader	Hollie Pattinson
Educators	Holly Forbes Deanne Bartlett
Support Educators	Salma Al Saliby Elena Crump Mandy Sawiak Toni Jelinek Jess Sawiak Debbie White
Cleaner	Cynthia Alpine

The Yangebup Family Centre is a not for profit organisation that provides a range of services to the local community focusing on children, families, seniors and the CaLD community.

MAJOR PARTNERS

Department of Local Government and Communities
Department of Education and Training
City of Cockburn
Lotterywest
Linkwest
Department of Racing, Gaming and Liquor

CENTRE USER GROUPS

Child & Adolescent Community Health
Crafternoon Tea
Jesus Reigns Ministry
Make it Meet up
Sewciables
Women of the World
Yangebup Leisure Group
Yangebup Progress Association

MEMBERSHIPS

Australian Childcare Alliance WA
Linkwest
South West Metropolitan Partnership Forum

CHAIRPERSON'S REPORT



Chairperson's Report

The last financial year has again proved to be very successful for the Yangebup Family Centre on various levels.

Some of our key achievements for the year include:

- Increasing the range of workshops and programs delivered at the Centre including a Beyond Gambling program, funded through Linkwest;
- Increase in volunteer participation at the Centre;
- Increase in Committee participation; and
- Working more strategically with the City of Cockburn and other Service Providers to enhance service provision across Cockburn.

Administratively, we also completed the following tasks:

- A Consultant was engaged to undertake a review of our financial management systems and processes, including reporting processes and financial sustainability.
- We moved from a cash to an accrual based accounting system from 1 July 2016 and enhanced our internal financial reporting mechanisms.
- We registered with the ACNC.
- We reviewed our Constitution to ensure it was in line with our existing management processes and the new act.

We have continued to evolve as an organisation and have enhanced our operations but will face some challenges going forward which will test our ongoing operations. There are issues relating to funding by the Department of Local Government and Communities which will need to be resolved. We have been advised that they will cease to provide funding for maintenance of our facilities as of 2018 and that the Department will be looking to tender out our services as of this date as well, when our current agreement comes up for renewal. It leaves us with an uncertain future and we will need to be proactive to ensure that the Centre continues to be an important part of the community and that we are ready for the service tender at the end of next year.

I wish to take this opportunity to thank Sam and the staff for all their hard work over the last 12 months. They have done a fantastic job. I also wish to thank the other committee members who volunteer their time to ensure that Sam receives the support she needs to ensure the Centre continues to be relevant to the local community. I am grateful for all their efforts. We look forward to another successful year in 2017 as we continue to consolidate our operations and prepare ourselves for future challenges.

Clory Carrello

Chairperson, Yangebup Family Centre 2015-2016

TREASURER'S REPORT



Treasurer's Report

I have thoroughly enjoyed my role as Treasurer for the Yangebup Family Centre, and I believe in the need for, and the quality of the services, provided by the centre.

I am pleased to present the treasurers report for the financial year ending 30 June 2016. The centre has had another successful year finishing with a surplus result of \$13,881.

Our income for the year has shown a gain of 2%. Our most significant change compared to the prior year has been an increase in wages expense by 18%. The centre changed to the Social, Community, Home Care and Disability Services Award (SCHADS) in April 2015, and the majority of staff were transitioned from casual to part time which incurred additional expenses in terms of leave obligations. This has resulted in a reduced surplus compared to last year. However, all other costs have remained relatively flat which is a credit to the strong expense management demonstrated by the centre's staff.

The year has been a challenging one with the centre required to meet the strict financial reporting guidelines of the Australian Charities and Not-for-profits Commission (ACNC) for the first time. This necessitated a change in our accounting procedures from a cash based to an accrual based system, in addition to the engagement of an external auditor, and a new external accountant with specific expertise in preparing financial accounts on behalf of Not-for-profit organisations. In order to comply with the requirements of the ACNC, the prior year surplus has been reinstated to \$57,304 (vs. \$69,059) using accrual accounting methodology for increased consistency and accuracy.

I would like to take this opportunity to thank Sam and Julie for all of their hard work and support, it has been a busy year with the many changes requiring additional work in the area of finances. They have worked tirelessly to ensure that our accounting system transition has occurred smoothly. Thank you also to the Management Committee for their support and ongoing dedication to the success of the centre.

The staff at the centre are outstanding, and the services provided by the centre are an integral part of our local community. I look forward to another successful year and my family's continued association with the centre.

Samara Jelinek

Treasurer, Yangebup Family Centre 2015-2016

FINANCIALS

THE YANGEBUP FAMILY CENTRE INC
ABN: 11 263 561 438

Income and Expenditure Statement
For the year ended 30 June 2016

	Note	2016 \$	(Restated) 2015 \$
Income			
Fee income		265,965	250,496
State Government recurrent grant		62,902	61,730
Commonwealth Govt recurrent grant		13,770	14,269
Other Grants	2(a)	13,535	25,265
Other income	2(b)	48,602	44,213
Total Income		404,774	395,973
Expenditure			
Wages and Salaries	2(c)	(311,194)	(263,271)
Consumables		(6,861)	(3,984)
Administration expenses	2(c)	(67,007)	(65,927)
Depreciation expense		(5,831)	(5,487)
Total Expenditure		(390,893)	(338,669)
Net current year surplus/(deficit)		13,881	57,304

FINANCIALS

THE YANGEBUP FAMILY CENTRE INC
ABN: 11 263 561 438

Statement of Financial Position
As at 30 June 2016

	Note	2016 \$	(Restated) 2015 \$
Current Assets			
Cash and Cash Equivalents	3	193,124	188,298
Trade and Other Receivables	4	34,380	8,613
Total Current Assets		227,504	196,911
Non-Current Assets			
Property, Plant and Equipment	5	45,837	49,323
Total Non-Current Assets		45,837	49,323
Total Assets		273,341	246,234
Current Liabilities			
Trade and Other Payables	6	22,630	41,833
Income received in advance	7	36,857	11,185
Employee Provisions	8	15,841	6,018
Total Current Liabilities		75,328	59,036
Non-Current Liabilities			
Employee Provisions	8	4,179	7,245
Total Non-Current Liabilities		4,179	7,245
Total Liabilities		79,507	66,281
Net Assets		193,834	179,953
Members' Funds			
Retained Surplus		193,834	179,953
Total Members' Funds		193,834	179,953

MANAGER'S REPORT



Manager's Report

The Yangebup Family Centre is a vibrant and successful service that provides a community hub for people in our local area.

Over the past year we have continued to develop relationships with key stakeholders and work with the committee and staff to consolidate our services to provide life skills, social support and personal development opportunities. We have also continued to provide quality children's programs and maintain a warm and welcoming environment.

Key achievements have included the implementation of the Our Ace Community – Beyond Gambling program, supported by Linkwest, with the centre being able to provide a diverse range of workshops to meet the needs of our community. I was also able to complete a Certificate IV in Community Services, while networking with other centres, as part of the program.

Connecting Community for Kids is a collective impact initiative developed to empower parents, children and professionals in the communities of Cockburn and Kwinana to improve childhood outcomes. I am pleased to be a member of the leadership team that will be working collaboratively with others to make a lasting difference in the lives of young children.

We have completed a review of our financial systems with the assistance of a consultant and have implemented the majority of the recommendations.

The committee and staff have provided me with great support this year. Thank you to our management committee for volunteering your time and providing your support to assist in the development of the Centre. Our staff have done a great job to ensure the smooth running of the Centre programs and I would like to thank our staff for all their hard work and great team spirit. Our regular user groups are a very important part of the Centre and I would like to acknowledge their support and the great work they do in providing for the community. Finally, I would like to thank our members who provide valuable support to the Centre every day.

With the anticipated changes to state government funding we face an uncertain future that will require the support of the community, committee and staff to ensure that all we have achieved over the past few years continues to develop and meet the needs of our community in the future.

Samantha Williams

Manager, Yangebup Family Centre 2015-2016

CHILDREN'S SERVICES REPORT



Children's Services Report

It has been an amazing year and the staff should be commended on the wonderful work they are doing.

In early January we received notification from the Department of Local Government and Communities Education and Care Unit (ECRU) that we were required to submit our Quality Improvement Plan (Q.I.P.) followed by an assessment on the 2nd and 4th March. We were assessed on the 7 Quality Areas in the National Quality Framework/Standards, this was an extensive review of the entire service. We received our overall rating - MEETING THE NATIONAL QUALITY STANDARDS – with an EXCEEDING rating in Quality Area 6 (Collaborative partnerships with families and communities). We continue to strive for excellence and feel confident that we can improve our overall rating to EXCEEDING the standards when next assessed.

A big thank you to Hollie Pattinson, Holly Forbes and Deanne Bartlett on the outstanding educational program being delivered in Kindy. Hollie and Deanne are also leading our Occasional Care program, with huge success. The numbers are normally high although they were low on Mondays at the beginning of the year. Thanks to Salma Al Saliby, Mandy Sawiak, Elena Crump, Jess Sawiak and Toni Jelinek for supporting our educators.

Mandy, Salma and Elena have commenced their Diploma in Education and Care. I would like to acknowledge them for taking on further studies.

I still run the playgroup and playclub sessions. We introduced an extra playclub and playgroup session on a Tuesday and Thursday this year. Unfortunately, we had to cancel the playgroup on a Thursday due to low numbers. The Saturday playgroups have become very popular with as many as 45 people attending.

The workshops run by various groups on a Tuesday and Thursday have been well received and Debbie White, Elena and Toni have been doing an outstanding job in the crèche.

We have been attending network meetings for the Purely Early Years Network (PEYN). This network connects those who support the health and well-being of children aged between 0-8 years in the local government authorities of Cockburn, Melville and Fremantle.

We, as a team are committed to helping the centre grow and offer the best for the families and user groups that come through our doors.

Joanne McGillivray

Children's Services Co-ordinator, Yangebup Family Centre 2015-2016

STRATEGIC PRIORITIES

Strategic Priorities

STRATEGY AREA	OBJECTIVE	KEY ACHIEVEMENTS
Community Collaboration and Partnerships	Welcome all current and potential partners and community members to actively participate in our Centre	<ul style="list-style-type: none"> • Successful Open Day with 12 partners and 600 people attending • Grants received from the City of Cockburn for crèche and cultural project • Successful implementation of the Linkwest Beyond Gambling program • Foundation Member of the Collective Impact initiative - Connecting Community for Kids • Working more strategically with the City of Cockburn and other Service Providers to enhance service provision across Cockburn
Community Education and Participation	Connect individuals, families and services	<ul style="list-style-type: none"> • Development of Term Program • Additional services including life skills and wellbeing workshops with crèche • Trial Friday afternoon/evening activities • Increase in Partners providing community information sessions to groups
Organisation and Governance	Provide high standards of governance and financial sustainability	<ul style="list-style-type: none"> • Financial review completed by consultant and key recommendations implemented • Treasurer with accounting qualifications • Successful transition of accounting systems • Constitution reviewed and approved • Enhanced reporting frameworks • Attracting new committee members

We've been going to playgroup for a few months now and my son loves it - we have moved over from the UK and George has settled in great. The staff are caring and awesome with all the children. I've just enrolled George to start Kindy next year. He can't wait! Thanks for making us feel right at home. - Megan Thorne – Nov 2015

HIGHLIGHTS

Highlights

COMMUNITY OPEN DAY

11 partners provided information

600 people attended

COMMUNITY EVENTS

Attended City of Cockburn

Hello Baby and Teddy Bears Picnic

46 Community Activities



PARTNERSHIP WITH LINKWEST

Successfully delivered 'Our Ace Community - Beyond Gambling' 30 Days 30 Ways project. 30 workshops over 12 months with over 250 participants working with 8 partner organisations.

5 Funding Partners

EDUCATION

Samantha Williams completed Cert IV in Community Services

Hollie Pattinson and Jess Sawiak working towards Bachelor of Education (Early Childhood)

Salma Al Saliby, Mandy Sawiak, Elena Crump enrolled in Diploma in Early Childhood and Care

7 Staff furthering Education



HIGHLIGHTS

Connecting
Community for



CONNECTING COMMUNITY FOR KIDS

Member of the Leadership Team for collective impact initiative in Cockburn and Kwinana.

48 Partner linkages

TRAINING

Regular staff and committee professional development opportunities.

14 Training sessions



PROVISION OF INFORMATION AND LINKAGES

Regular communication provided through newsletters, emails, programs and social media.

Staff always available to provide assistance.

FACEBOOK

June 2015 – 200 likes

June 2016 – 400 likes

1866 Information & referrals



HIGHLIGHTS



10 YEARS OF SERVICE

Congratulations to Julie Taylor for your 10 Years of Service at the centre. Thank you Julie for all your hard work and dedication. You are always helpful and cheery and a wonderful member of our team!

NEW PROGRAMS

Friday Night Events and Saturday Playgroups have been very successful.

300% increase in male attendance since 2014.

15% of participants are male



CULTURAL HUB

The centre welcomes those with culturally and linguistically diverse (CaLD) backgrounds to the centre. 300% increase in CaLD members attending since 2014.

30% of participants are CaLD

CENTRE USER GROUPS

Centre User Groups

The provision of social support and personal development activities is a priority for our community. We aim to provide individuals and families with a warm and welcoming environment to meet others with similar interests or experiences in their area and increase their participation in community activities.



YANGEBUP LEISURE GROUP

The Yangebup Leisure Group is our seniors group that meets every Tuesday from 9.30 – 12.30pm. Activities include bingo, movies, board games, crafts, speakers and outings. This is a long established group with many of the ladies having lived in the area for over 50 years. They are a wealth of local information and are always happy to welcome someone new to the area into their group. The Leisure Group create beautiful woollen

items to donate to local aged care facilities and raise money to support various charities.

This year we have also invited members of the Yangebup Leisure Group to join our kindy sessions for 'Earth Hour' which is a quiet time after lunch when the children are encouraged to read books or do quiet activities. The ladies and children have greatly enjoyed these visits with the seniors reading stories to the children in small groups.



CRAFTERNOON TEA

Crafternoon Tea sessions are held during school terms on a Tuesday afternoon from 12.30-2.30pm with a crèche provided to support local mums. This group attracts a range of people of all ages who enjoy participating in craft in a social environment. The facilitator, Ann Gerlach, also holds monthly craft evenings at another local venue and many of the participants also attend this activity and are able to meet other people in the community.

SEWCIBLES

The Sewcibles group commenced at the centre in 2015. They meet monthly on a Saturday from 1pm-5pm to sew and chat. These ladies sew and embroider a variety of items, such as quilts, bags, stuffed toys and household items.



CENTRE USER GROUPS

MAKE IT, MEET UP

The Make it, Meet up group commenced in 2014 with two parents from one of our kindy programs working with the centre to start a new sewing/craft group for making and chatting. The group was run fortnightly on a Wednesday evening from 7-9pm.

One of the ladies who attends the group conducted a 'Crafty Christmas Workshop' in December 2015 with 14 people attending and 9 children in creche. They produced beautiful felt ornaments. This group has not continued in 2016 as the facilitators were no longer able to commit due to personal circumstances.



MOTHER'S DAY PROJECT



Following the success of last year, we invited two of our groups, Crafternoon Tea and Yangebup Leisure Group, to provide small items valued at \$5 for a Mother's Day craft stall. Each group provided items and volunteers were the 'shopkeepers' for each kindy day. The kindy children brought \$5 to buy a present for their mum at the shop. They wrapped the present to give to

their mums who attended the centre for afternoon tea.

This was a great community activity that involved many different groups in the centre working together. The money raised for Crafternoon will provide participants with a free celebratory session at the end of the year and the members of the Leisure Group used the money to buy materials to produce much needed knitted items for the Graceford Aged Care facility.



CENTRE USER GROUPS

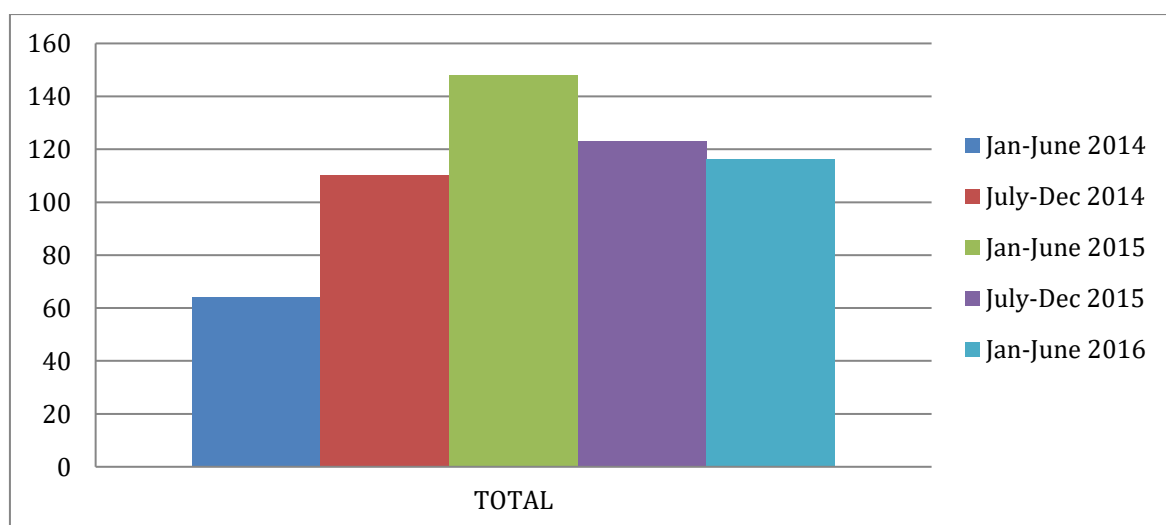
JESUS REIGNS MINISTRY

The Jesus Reigns Ministry has now been at the Centre for over three years. They meet at the Centre every Sunday from 9am-1pm.

CHILD AND ADOLESCENT COMMUNITY HEALTH CENTRE

The Child and Adolescent Community Health Centre is co-located in the same building as the Family Centre and the Child Health Nurse provides a series of four workshops to new parents in the area. These workshops provide new families with parenting skills and the opportunity to meet other new families in the local area. This is often the first time that they have accessed the centre and we are able to welcome them to the centre and provide them with information about the services we provide. In 2015 the sessions were held on a Thursday from 2-4pm. In 2016 these have moved to a Wednesday morning from 9.30-11.30am at the request of the Community Health Manager. The centre has partnered with the Child Health Nurse to have a staff member attend one of the sessions for each new parent group and provide information about the centre and services provided and collect details for our newsletter mailing list. This is a great opportunity to engage with new families and we find that many return to the centre to attend programs over the subsequent years.

CENTRE USER GROUP – ATTENDANCE*



* Figures include individuals attending the Leisure Group, Crafternoon Tea, Sewciables, Make it Meet up, and Health Nurse sessions.

Yangebup Family Centre is amazing. The staff make you feel like family. There are loads of activities for both Adults and Children. The facilities are well maintained and there are a heap of toys and equipment for the children to play with. Fun craft activities and fun and caring staff make an awesome combination. – Clare Gendron – Sep 2015

CENTRE PROGRAMS AND WORKSHOPS

Centre Programs and Workshops

WOMEN OF THE WORLD

In 2013 it was identified that the centre needed to provide more opportunities to engage the CaLD (Culturally and Linguistically Diverse) target group which makes up 19% (2011 Census) of the local community. The OMI Southern Corridor Consultation Summary report (Nov 2014) identified the Women of the World group as being an important step in supporting CaLD members of the community and noted 'the value of programs such as 'Women of the World' for CaLD women to help overcome social isolation and connect women to available services and support structures'. 'Women of the World' has been a very popular term course at the centre which has now become a weekly program as a direct result of requests from the group and our commitment to provide for this target group. The Women of the World group is a great benefit to women who have moved to Perth and have left family and friends behind. It is provided by the City of Cockburn Family Support in partnership with the centre and a variety of activities are provided including arts & craft and speakers to meet the needs of the group. A crèche is available so that mothers, who generally do not have family support to look after children, are able to have some valuable time out. The centre is able to promote other services to the group and some of the participants go on to attend other programs in the centre.

*I like it because we share the story of culture, skill of something different I don't know.
Bright side of my week. I like meeting other women in the same situation, making friends
and having adult time.
Venue is excellent and crèche is very good.*

PARENTING WORKSHOPS

The Centre Survey identified Parenting Workshops as a priority for current and potential users of the service with 79% indicating they would like this service provided by the centre.

We have partnered with St John Ambulance and Royal Life Saving Society of WA to provide **first aid demonstrations** for local families at a low cost. These are generally offered once per term.

'**Tears and Tantrums**' was a four week group provided by City of Cockburn Early Years to support parents in understanding their children's behaviour. It ran in July and August 2015 and a crèche was provided. In February and March 2016 the centre, in conjunction with the City of Cockburn, provided a six session workshop on '**Parenting by Connection**' to help parents understand their child's emotional development and skills to address challenging behaviour.

*It's been good to learn how to listen to my child instead of time out.
I am more aware of my child's feelings and reasons for behaviour*

CENTRE PROGRAMS AND WORKSHOPS

The City of Cockburn Early Years also provided two individual workshops to provide parents with strategies to assist their children. Both workshops were well attended and a crèche was provided.

- Ready for School workshop – September 2015
- Resilient Kids – April 2016

HEALTH AND WELLBEING WORKSHOPS

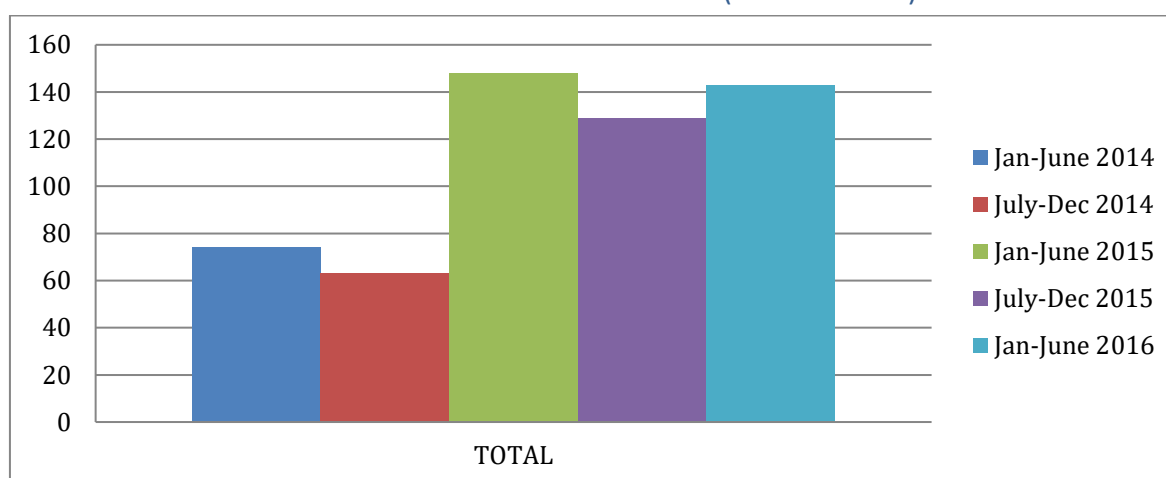
The Centre Survey conducted last year identified Health and Wellbeing Workshops as a priority for centre and potential centre users with 64% of respondents indicating that they would like to see these types of courses offered at the centre.

In August and September 2015 the centre, in conjunction with the City of Cockburn, provided a four session workshop on **'Self-Acceptance through Mindfulness'** providing participants with useful skills and strategies. One participant commented that 'they enjoyed learning meditation and practical skills that could be done at home.'

Many families in Yangebup and the surrounding area are struggling financially. The **'Food Cent\$ Workshop'** participants had the opportunity to learn new and exciting ways to create healthy eating options for their family on a budget. This program was run by facilitators trained by the Cancer Council in November 2015. Crèche facilities were provided.

In May and June 2016 the centre, in conjunction with the City of Cockburn, provided a five session workshop on **'Working with Anxiety'** designed to equip participants with the knowledge and skills to help manage and reduce anxiety in their daily life. The centre provided a crèche so that parents could attend knowing that their children were well cared for in a safe environment for both of these workshop series.

CENTRE PROGRAMS AND WORKSHOPS - ATTENDANCE (ADULTS ONLY)*



* Figures include individuals attending Playgroup, Playclub, Mums n Bubs, Women of the World, Parenting Workshops, Health & Well-being Workshops.

CENTRE PROGRAMS AND WORKSHOPS

LINKWEST'S OUR ACE COMMUNITY – BEYOND GAMBLING



Linkwest obtained a grant to facilitate help for problem gamblers in Western Australia and the centre applied to be one of the centres to assist in the delivery of the program. About 115,000 Australians are classified as problem gamblers with a further 280,000 people at moderate risk and many families, from all walks of life, need urgent community support. Problem gambling has a

social cost estimated to be at least \$4.7 billion a year. It causes a wide range of issues including marital and family breakdown, homelessness, suicide, job loss and bankruptcy.

The grant enabled the Yangebup Family Centre and seven other centres to partner with Linkwest to deal with the fallout from problems caused by gambling in their communities. The gambling grant – provided jointly by the WA Department of Racing, Gaming and Liquor and the Department of Local Government and Communities – provided significant, grassroots opportunities to tackle the problem.

Linkwest's Our Ace Community – Beyond Gambling project ran from July 2015 - June 2016, and included community workshops, an awareness raising campaign and training for frontline staff. The project was delivered in partnership with ConnectGroups, Centrecare, the WA Association for Mental Health, and Relationships Australia WA. The centre provided 30 Days 30 Ways community workshops, which offered alternatives to social gambling and opportunities to bring communities together in creative ways.

Through the 30 Days, 30 Ways program the centre was able to provide a variety of workshops including;

- Understanding Depression – with WAAMH
- Breaking the cycle – with WAAMH
- Where does the Money Go – with Centrecare
- Gambling Information sessions – with Centrecare
- Increase self esteem – with Relationships WA
- Building Communication in Relationships – with Relationships WA
- Writing successful Job Applications
- Ace the Interview

This was brilliant a must for everyone. So much useful and helpful information. Thank you so much.

Great thank you we learned some useful things to help us together as a family.

I have gained knowledge and resources from this program. I have been able to implement one of these, which related to insurance and it is saving me money already. I have loved seeing the immediate impact of the program on my life.

CENTRE PROGRAMS AND WORKSHOPS

Through the Beyond Gambling program we introduced a series of workshops on Friday afternoons for families. Due to the requirements of the program these activities encouraged older children into the centre to participate in the following workshops;

- Circus Skills (2 sessions) – with Circus WA
- Robotics – with Scitech
- Drumming (3 sessions) – with Rhythm fix



These Friday afternoon activities were well received with a minimum of 20 children attending. This was a great opportunity to trial activities for school aged children which was requested by 26% of respondents in the 2015 Centre Survey. The three drum circle sessions encouraged families to come along and created a wonderful sense of community with 70 people attending the final session with ages from 3-65 years.

We celebrated the Beyond Gambling program with the final family drum circle followed by a family event with sausage sizzle, bouncy castle and a display by the ballroom dancing couple who practice regularly at the centre. We also celebrated Julie's 10 Years of Service with almost 100 people attending. Thank you to Julie for all your hard work and dedication.

Following the success of the Friday Family events we will be holding another event on 26 August 2016 and hope that these will become a regular part of the program for the centre.

CUPPA'N'CHAT

In 2014 we introduced cuppa'n'chat sessions that run after kindy drop off time. Parents have been able to stay and meet other parents in a relaxed environment without their children. Centre staff are able to provide support, promote local services and provide information about what is happening at the centre and in the community.

With all of these programs we have worked together with our partners to promote the workshops. We have had new people coming to the centre to attend the workshops who have then continued on to other workshops or who have started attending one of our regular programs. These learning experiences are provided in a non-threatening environment. Participants learn new skills, discover ways of communicating, build confidence and open the door to other opportunities. These courses have enabled individuals and families to learn new skills, interact with others and collaborate on ways to assist each other.

CHILDREN'S SERVICES

Children's Services

MUMS'N'BUBS

To encourage new mum's groups to continue attending the centre after they have finished the Health Nurse sessions we offered a Mums'n'Bubs group on a Thursday from 11.30am-1.30pm in 2015. The 2015 Mums'n'Bubs session was very well received with 23 mums attending. We are able to provide this group with more information about other activities in the centre and activities happening in the local community. In 2016 we have offered Mums'n'Bubs sessions to the new parent groups however, to date, the groups have chosen to continue meeting outside of the centre. We will continue to offer new parenting groups the opportunity to continue at the centre as a Mums'n'Bubs group.



PLAYGROUP

The Yangebup Family Centre playgroup sessions provide an opportunity for dads, mums, grandparents and carers, with their children aged under 5 years, to meet other local families in a relaxed and playful setting. Our facilitator provides activities and support for local families to learn about children's development through play, talk through an issue, and find out about other activities and services in the community. Our staff provide support, information and role models parenting techniques but the focus is on providing a social experience for parents vs

structured learning. The playgroup with leader has been very successful with numbers growing steadily since it was introduced at the end of 2013. The group on Tuesday from 9.30-11.30am was full in 2015 with a waiting list. The mums attending this year have organised a number of social outings including playdates and dinners and have formed strong friendships outside of the playgroup. Some of the mums in our playgroup have stayed for the crafternoon tea session in the afternoon with their children attending crèche.

In 2016 we have reduced the playgroup time to 1.5hrs so that we could offer a playgroup and playclub session sequentially on Tuesdays and Thursdays. The Tuesday playgroup, now running 9-10.30am has continued to be successful, with full numbers, although some parents have commented that they prefer the two hours. While the second playgroup on a Thursday started with seven children in 2016 numbers dropped during the year with the class now closed for Term 3. We found that the time of 10.45am-12.15pm was difficult for families with playgroup children.

CHILDREN'S SERVICES

SATURDAY PLAYGROUP

This year we have continued to offer a Saturday playgroup, that was introduced to the centre in 2015, for working parents who are unable to attend the centre during the week. This is a great opportunity for dads to attend the centre with their children with over 50% of participants being male. Saturday playgroup is offered a couple of times each term from 9.30-11.30am with facilitators providing activities, bouncy castle and sausage sizzle.



PLAYCLUB

The Yangebup Family Centre provides Playclub programs that help families to develop life skills and positive self-esteem. In 2015 we ran one group that met every week for 2 hours. Playclub numbers in 2015 were consistently strong with a waiting list for the program. In 2016 we have offered two sessions of 1.5 hours so that we can provide more children with the opportunity to attend playclub. The program is provided in the activity room with access to age appropriate toys and a large outdoor play area with safe play equipment. Playclub targets young families with children of the ages 2-3 years. In this playclub friendships are formed and support with early childhood issues is discussed between parents/care givers and facilitator. Our playclub with crèche session (which runs concurrently with the workshops and crèche) was introduced in 2014. This has been well received by those parents who could not normally attend playclub as they didn't have anyone to look after their younger child. Playclub provides an opportunity for Pre-Kindy children to be introduced to a classroom environment with parental support. Playclub promotes a fun filled learning environment whilst encouraging independence and social interaction.

CHILDREN'S SERVICES – ATTENDANCE (CHILDREN ONLY)

PROGRAM	JAN-JUN 2014	JUL-DEC 2014	JAN-JUN 2015	JUL-DEC 2015	JAN-JUN 2016
Kindy	80	96	80	80	80
Playclub	33	18	35	22	30
Playgroup	27	27	28	56	72
Creche	30	40	60	60	60
Mums'n'Bubs			23	11	0
TOTAL	170	181	226	229	242

CHILDREN'S SERVICES

KINDY

Our 3 year old Kindy program runs four days a week and is based on the early years learning framework. The 3 Year Old Kindy Program offers fun, educational activities that are developmentally appropriate in a semi-structured form. Kindy is an opportunity for young children to familiarise themselves with classroom routines. Kindy provides emotional, physical and intellectual development as well as social awareness and interaction skills. We have a diverse range of families attending our kindy program with over 20% from Culturally and Linguistically Diverse backgrounds.



KINDY ORIENTATION

In February 2015 we offered kindy orientation sessions with a different format to previous years and this has continued in 2016. The parents spent the first hour in the room with the children and leaders, they then left the room for the second hour. We provided refreshments and presentation which included information about the centre, how we support the community and the other services that we offer. From these sessions we have had several parents join other programs in the centre.

CHILDREN'S SERVICES

OCCASIONAL CARE

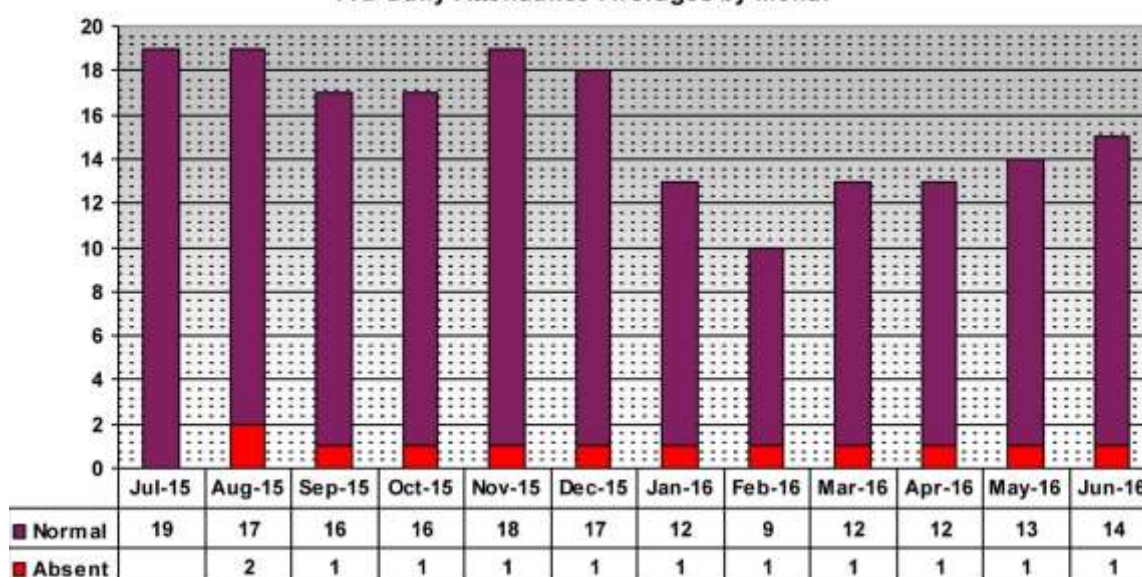
Our Occasional Care program runs three days per week from 9am-3pm. The program provides an opportunity for parents to attend to other commitments whilst their children are cared for in a safe, nurturing environment. Occasional Care offers an educational program provided by qualified and experienced staff. Childcare is available for children 8 weeks – 6 years and we are CCB & CCR Approved.

Care provided to 119 children from 99 families

Average Attendance 15.5 per day



YTD Daily Attendance Averages by Month



COMMUNITY OPEN DAY

Community Open Day



The Community Open Day was held on the 22nd August 2015 with almost 600 people attending. Local community groups and services attended to provide information. Groups included;

- City of Cockburn Family Services
- City of Cockburn Library Services
- Yangebup Progress Association
- Yangebup Primary School
- Meerilinga
- Neighbourhood Watch
- Reptile Recovery
- Identity WA
- Crafternoon Tea
- Make it Meet up
- Yangebup Leisure Group



COMMUNITY OPEN DAY



We also had other resources from groups such as the Health Department and Kidsafe available on the day. Representatives from state and local government were in attendance.

The Open Day was also the launch event for the Our Ace Community - Beyond Gambling Program where the centre partnered with Linkwest, seven other centres, Centrecare, Relationships WA, WAAMH, Connect Groups, Scitech and other organisations to provide 30 days – 30 ways workshops. Through this project the centre has gained new resources and referral pathways for members of our community.

It was a great day out for the whole family with lots of free activities for the kids. A huge thank you to the volunteers, staff and community groups who helped make the day such a wonderful success.



VOLUNTEERS

Volunteers



We are very fortunate to have a strong committee of community members who help to drive the strategic direction of the centre and support our staff. A huge thank you to our **committee members**.

In 2014 we commenced with a volunteer who collected bread from the local bakery once a week. We would like to thank **Greg Gendron, Deanne Bartlett, Jan Langley and Marion Clark** who have assisted with the collection of bread over the past 12 months. This brings new people into the centre who come to collect bread for their families and start to find out about what other services are offered at the centre. **Free Bread Wednesday** is a popular event at the centre.

Over the past 12 months we have had many more people enquiring with the centre about volunteer opportunities. Thank you to **Shabana Palekar** who volunteered in the office for 3 months updating the inventory and asset registers. We were fortunate to have **Peter Sawiak** volunteer his skills to assist the centre with maintenance over 4 days and he also did a great job on the bbq at our events. Scholastic Book club is offered at the centre to encourage families to buy books as reading to your children is so important. We would like to thank **Catherine Winstanley** for being the book club co-ordinator for the past three years.



We would like to thank the following people for volunteering in our children's programs;

- **Monica Budiyanto** has been volunteering in the crèche and has now commenced her Certificate III and is doing relief for the centre.
- **Isabella Kanjo** is a year 11 Lakelands student who started work placement in term 2. She helped on a Thursday in our playclub, playgroup and crèche sessions.
- **Madeline Kay** is a home school student who wanted to gain work experience in child care. Madi's confidence has grown while helping in our Wednesday kindy.
- **Rhoda Sampaga** volunteered her time in our occasional care room. She was studying in Children's services and needed hands on experience. She demonstrated great qualities for the child care profession in the month she helped out.

CUSTOMER PERCEPTION SURVEY RESULTS

Customer Perception Survey Results



Service outcomes	The Yangebup Family Centre % agreed (n=97)	Community and Neighbourhood Development Services % agreed (n=1958)
I was satisfied with the service	99%	98%
The service met my needs	98%	99%
Developed knowledge, confidence and skills		
I obtained useful information	93%	90%
I feel more confident	75%	76%
I developed my skills	67%	71%
Linked to community resources		
I learnt about other helpful services and resources in my community	89%	85%
Develop support networks		
I met people I can talk to	96%	94%
I met people who I can ask for help if I need it	90%	91%
Increase community participation		
The service led me to join a club or to volunteer	41%	44%
The service gave me ideas on how to be involved with the community	73%	71%
I'm more involved with community events and activities since using this service	66%	64%

The Customer Perception Survey was conducted by the DLGC – November/December 2015

PARTNERSHIPS

Partnerships

The operation of the service is supported by our major funding partners;

- The Yangebup Family Centre is funded by the State Government through the Department of Local Government and Communities
- Department of Education and Training through the Community Support Program
- City of Cockburn through Donations and Grants program

The Yangebup Family Centre has established a range of partnerships which has enabled it to increase its capacity and reach within its service delivery area of Yangebup and surrounding suburbs. The centre has established a range of linkages and networks which has enabled it to keep informed of emerging trends within its service delivery area, and up to date with best practice throughout the wider Community and Neighbourhood Development Services program area.

We meet regularly with stakeholders such as;

- Linkwest
- City of Cockburn
- Meerilinga
- Child & Adolescent Community Health Centre
- Yangebup Primary School
- Fremantle Multicultural Centre
- South West Metropolitan Partnership (SWMP)
- Fremantle Family Support Network (FFSN)



The centre has developed a strong partnership with Linkwest over the past years.

- Linkwest co-ordinate a Board Matching Service through the Service at Our Community website. Through this service we have engaged two new committee members over the past 12 months.
- Our centre was a finalist for a Linkwest award in August 2015 for “The recent work carried out by the YFC to help increase the sustainability and vibrancy of the Centre can only be described as exceptional.”

Connecting Community for Kids is a collective impact initiative developed to empower parents, children and professionals in the communities of Cockburn and Kwinana to improve childhood outcomes. The Yangebup Family Centre is a member of the Leadership Team for the Connecting Communities for Kids Initiative. The ultimate goal of Connecting Community for Kids is for young children in Kwinana and Cockburn to have the same level of physical, social, emotional, communication and language development as the Perth Metropolitan Area by 2024, based on the outcomes of the Australian Early Development Census (AEDC).

PARTNERSHIPS

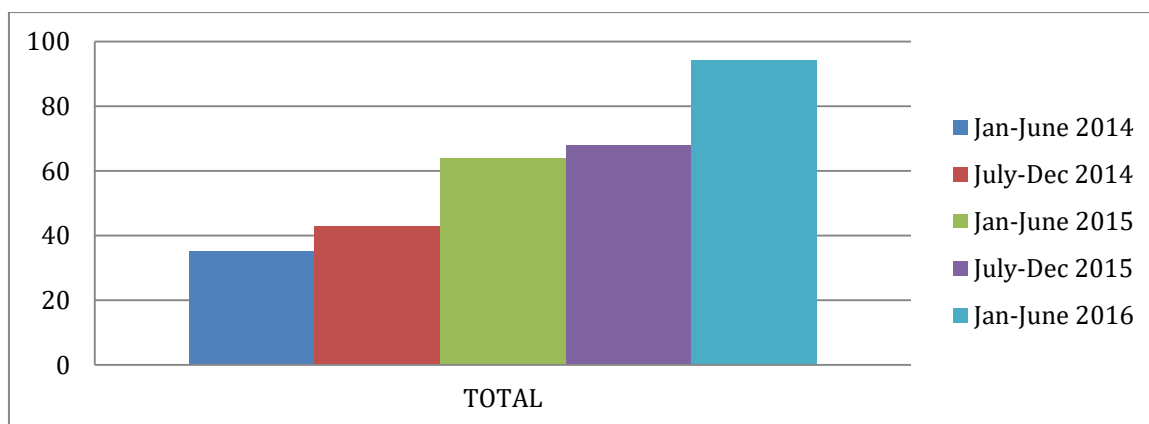
The Yangebup Progress Association was reformed in 2015 and meet monthly at the centre. We are working together to promote local information by sharing facebook news and promoting activities through our networks. We have worked together to promote community clean up days, planting days and aboriginal awareness sessions.

The centre has also participated in programs promoted by other organisations such as National Families Week with Families Australia, Neighbourhood House Week with Linkwest, Harmony Week, Red Nose Day, Pirate Day, National Superhero Week for MD and NAIDOC week. These events raise awareness about others and provide support pathways to individuals and families.

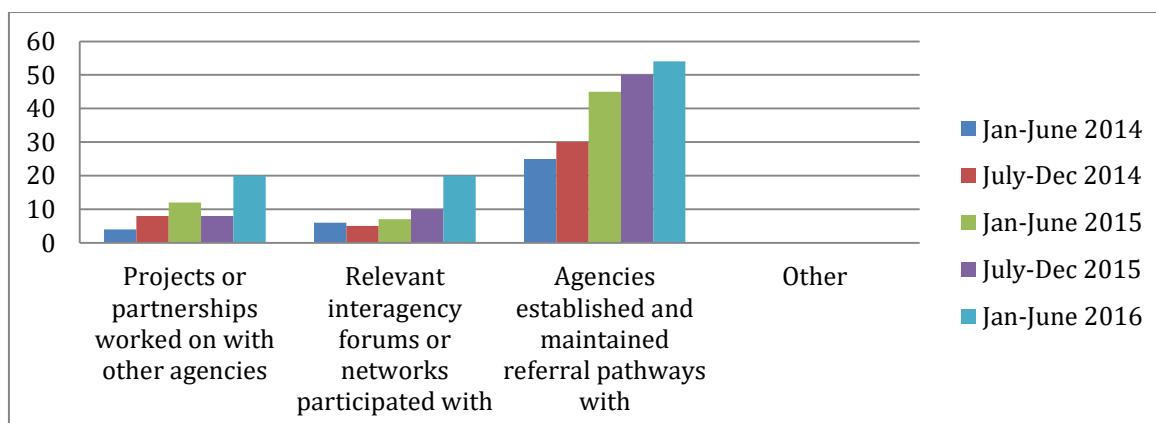
Staff and committee from the centre have attended various meetings and workshops where they also have the opportunity to network with many other organisations and partners.

We invite a variety of representatives from other services to visit our centre to provide information to parents during our term programs. Over the past 12 months we have had representatives from Royal Life, Meerilinga, City of Cockburn Family Support Service, City of Cockburn Library Services and Centrecare. We also hosted a Constable Care puppet show which provided valuable information about road safety.

NUMBER OF ACTIVITIES THAT WORK TOWARDS COLLABORATION AND PARTNERSHIP



TYPES OF ACTIVITIES THAT WORK TOWARDS COLLABORATION AND PARTNERSHIP



PARTNERS

Partners

We are proudly supported by the following partners;

The Yangebup Family Centre is funded by the State Government through the Department of Local Government and Communities



Australian Government
Department of Education and Training



Yangebup Family Centre Inc

ABN: 11263561438

Visit: 11 Dunraven Drive, Yangebup

Office Hours: Mon-Fri 9am-3pm

Postal: P.O. Box 3039, Success WA 6964

Phone: (08) 9417 9995

E-mail: info@yangebupfamilyCentre.org

Web: yangebupfamilyCentre.org

FB: facebook.com/YangebupFamilyCentre